EXCITING CHANGES TO THE HOT LUNCH PROGRAM !!!!

We will use our Pancake Breakfast as an introduction to the system. Feel free to use a paper copy for Santa breakfast but please take a few minutes over the holidays to register your student/s into MunchaLunch. Starting in January we will no longer have paper forms for Hot Lunch. ⬤

If you have any questions or concerns, please feel free to call/text Jaime @ 604-751-6663.

The Link: https://munchalunch.com/schools/dewdney

•HOW DOES IT WORK?

Parents register an account (by accessing the hyperlink on the school/business website), add students to their account, enter allergy details (optional), and then place their order! The system automatically navigates you through each of the steps so it's very easy! Payment can be made by cheque or e-transfer. PAC will send payment reminders for any unpaid accounts. Parents will receive an automated email lunch reminder the day before the lunch – this confirms to the parent that they can 'take the day off' --- their child will receive lunch tomorrow.

HOW TO REGISTER:

1) Go to: https://munchalunch.com/schools/dewdney
2) Click the "Register Here" button (as shown below). The system will guide you through
3) After adding your children, click the green "Order Lunch!" button to order
4) Next time, just click the "Login Here" button to access your account.

•FAQ

•**How does a family place an order?** - Each family creates a MunchaLunch family account by entering their email address and a password, adding children to their account, and then placing their order.

•**What if a parent forgets their password?** - They can easily retrieve their password by clicking forgot password the Login page. It will be sent to the family account email address in less than 1 minute.

•**Is there anything special needed to access MunchaLunch?** - Munch is a web-based program so all you need is a modern browser and access to the internet!

•**How do parents order for more than one child?** - Easy. Once they have created the order for their first child they simply select "choose another child" and Munch will take them back to the beginning of the order system.

•**Are payments made separately or by lump-sum?** - Orders are placed separately for each child but the 'payment due' is presented as a lump-sum.

•**How do parents get a copy of their order?** - The MunchaLunch system sends an automated email which includes a copy of the order. Parents can also login to their account anytime and re-print their order/s.

•**How do parents keep track of what they ordered for their kids?** - In addition to being able to re-print their order (as described above) parents will ALSO receive an automated email lunch reminder, the day before each lunch day! This reminder lists their child's specific food items ordered.

•**Is information stored in MunchaLunch secure?** - Yes. Our site uses fully encrypted secured internet protocols (SSL) which is the same technology used by large corporations and banks. The data is housed in a secured datacenter amd information is never shared with any 3rd party.

•**How can parents be assured that their child will receive the correct order?** - Munch generates Class Distribution lists which includes each child's name and order. These lists will accompany the complete food order that gets delivered to the classroom and will be used to distribute the orders.

Keep this page!